

Washington Water Authority
A Project of the Rural Development Authority

PO Box 178
12567 US Highway 62 West
Farmington, AR 72730
Phone (479) 267-2111
Fax (479) 267-5945

March 22, 2023

NOTICE: TERMS OF SERVICE RE: CROSS CONNECTION CONTROL PROGRAM

Dear WWA Customer,

Backflow of untreated water through an unprotected cross-connection can lead to chemical or microbiological contamination in water distribution systems. Cross-connections can occur between the public water distribution system and private irrigation systems, fire sprinkler systems, and other piping systems that receive drinking water. The only protection against such occurrences is the elimination of cross connections by utilizing properly installed and approved backflow prevention assemblies (RPZs)

WWA maintains the Minimum Standards for a Cross-Connection Control Program (CCCP) as set forth by the Arkansas Department of Health in accordance with the Rules and Regulations Pertaining to Public Water Systems. A copy of this document is found at this link: <https://www.healthy.arkansas.gov/images/uploads/pdf/drinking-water-xcminstd.pdf>

Historically WWA staff have provided testing of your RPZ. Henceforth, all RPZ testing, reporting, and any necessary repairs will be the sole responsibility of the customer.

Testing of devices on domestic, irrigation, and fire protection services must be performed by personnel licensed by the Arkansas Department of Health (ADH) as an Assembly Testing Technician. A list of approved technicians may be found at this link: <https://www.ark.org/health/eng/xcon/xconlist0.htm>

The deadline to provide proof that you have had your RPZ device tested to prove that it is operating correctly is due by June 1 of each year.

Failure to submit a certified test report to WWA billing office by the deadline outlined above will result in disconnection of water service.

Should you have any questions or would like any additional information related to WWA's Cross Connection Control Program, feel free to give me a call.

Sincerely,

Zak Johnston

Zak Johnston, P.E.
Staff Engineer
PH # 479-790-4144